



Wireless Internet Access

Y Guest is Mason City Family YMCA's (the Y) wireless Internet access system for members. It enables members and visiting guests of the Y to use their own hand-held device or laptop computer equipped with a wireless network card to access a high-speed Internet connection. This free service is available virtually everywhere throughout the Y but may be spotty in some areas such as stair wells and the elevator.

To access the network, you:

- Must have a wireless card installed on your computer or hand-held device
- Need to be located within range of a Y Guest access point
- Do not need an account
- Must accept the "Terms of Use" agreement on our welcome page

Frequently Asked Questions

- Do I need an account to access the wireless network? No account is needed.
- Where is wireless connectivity available? There should be access through the whole Y but there may be some areas where connection is low.
- Is the wireless network secure? Like other wireless networks, information sent to and from your laptop can be captured by anyone else with a wireless device and the appropriate software.
- Can the Y help me configure my computer? Support for the wireless network is limited to verifying whether the guest wireless network is working, which can be done by inquiring at the front desk.
- Can I print from the wireless network? Printed is not currently available through the wireless network.
- What do I need to access the Y's wireless network? You need a wireless device. If you are using a laptop computer, you need a wireless network card. Some laptops come with an internal card already configured. If you need to install a card, follow the manufacturer's directions.
- What are the minimum requirements for my laptop (PC and Apple)? You are limited only by your wireless network card. The drivers and software to operate the card must be compatible with your system. See the card's packaging and documentation for compatibility and minimum requirements. The Y cannot assist you with determining if your device meets minimum requirements nor the settings to use with your wireless network card.
- If there are too many users, will I be blocked from using the wireless network? A pool of resources has been set aside large enough to accommodate Y members and guests. You will not be "blocked" from accessing the network because of too many users.
- How long can I stay connected? The Y allows a 4-hour block of connection at a time. This should be plenty of time to get a good workout in. You may connect multiple times in a day.
- What speed is the Internet connection? The Y has a Mbps line. However, as with any Internet connection, your speed may fluctuate greatly due to heavy traffic on the Internet at different times of day.
- Can I download large files? The bandwidth available for the wireless Internet connection is shared with all others using the connection. To show consideration for others' needs, we ask that you not download excessively large files. If abnormal, illegal, or unauthorized behavior is detected, including heavy consumption of bandwidth, the network provider reserves the right to permanently disconnect the offending device from the wireless network.